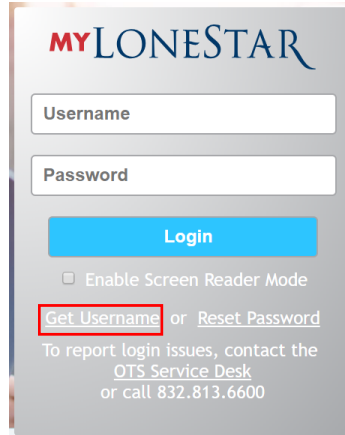


Did Not Receive Username or Student ID Number

1-Visit the MyLoneStar log in page: <https://my.lonestar.edu/psp/porprd/?cmd=login>

2-Click on the "Get Username"



MY LONE STAR

Username

Password

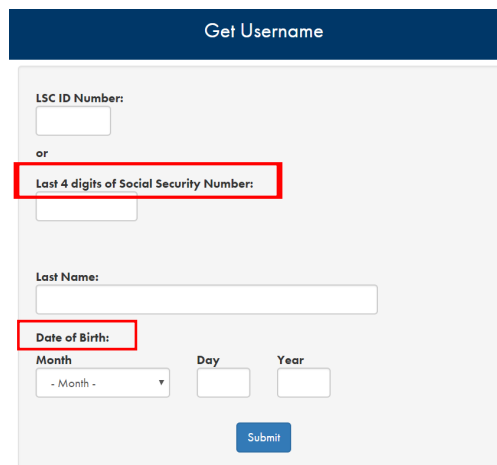
Login

Enable Screen Reader Mode

[Get Username](#) or [Reset Password](#)

To report login issues, contact the
OTS Service Desk
or call 832.813.6600

3-Enter the last four digits of your Social Security Number, your Last Name, and your Date of Birth. Then hit submit. A screen will appear that has your Username. SAVE this information.



Get Username

LSC ID Number:

or

[Last 4 digits of Social Security Number:](#)

Last Name:

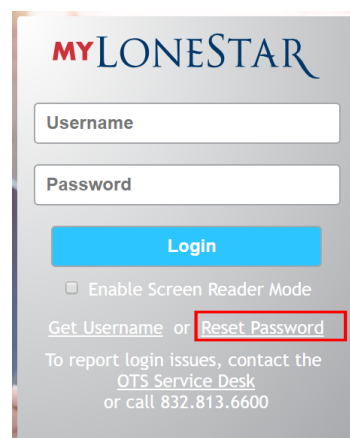
Date of Birth:

Month Day Year

- Month -

Submit

4-Return to the log in page and click on "Reset Password".



MY LONE STAR

Username

Password

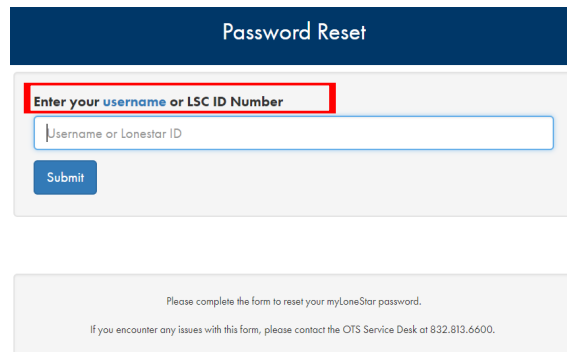
Login

Enable Screen Reader Mode

[Get Username](#) or [Reset Password](#)

To report login issues, contact the
OTS Service Desk
or call 832.813.6600

5-Enter your username or student ID number and hit submit. If you have never created a password, this will prompt you to do so. If you have already created a password, you will be required to answer the security questions you created.



The screenshot shows a "Password Reset" form. At the top, there is a dark blue header with the text "Password Reset". Below the header, there is a light gray box containing a red-bordered label that says "Enter your username or LSC ID Number". Underneath this label is a text input field with the placeholder text "Username or Lonestar ID". Below the input field is a blue "Submit" button. At the bottom of the form, there is a light gray box with the text "Please complete the form to reset your myLoneStar password." and "If you encounter any issues with this form, please contact the OTS Service Desk at 832.813.6600."

You now have your Username and Password. **To access your student ID number** log in to your MyLoneStar account. Click on the "Student" icon, you will see your Student ID under the "Profile" icon.

