



Providing our members with the right information at the right time

Consumers want help managing costs



Nearly a million Americans have knee replacement surgery every year³, yet **only 11% of survey respondents knew the cost** of an average knee replacement.



60% of people estimated the procedure cost between:

\$5,000 & \$25,000

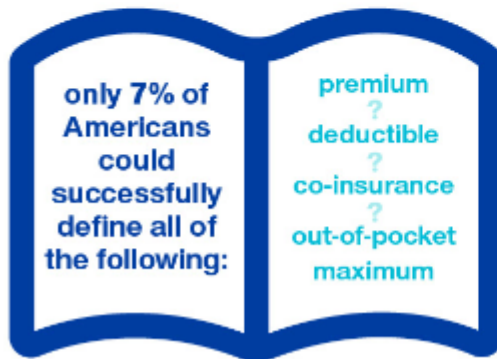


Compared to the real cost:

\$35,000



When asked about health care terms related to their insurance coverage:

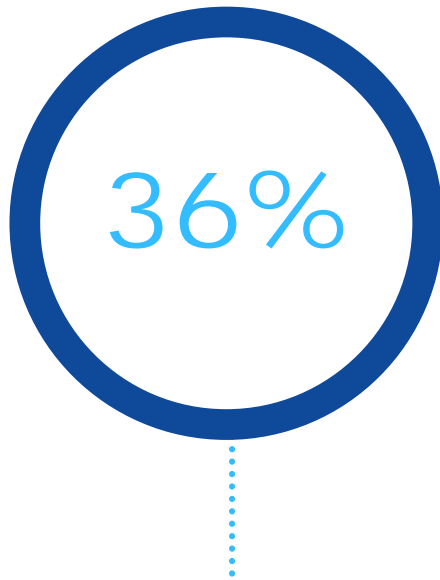


only 32%

knew co-insurance is the share of costs for a covered health care service that a person must pay after health insurance coverage is factored in

only 36%

knew an 'out-of-pocket maximum' is the maximum amount a person must pay for covered health expenses during a plan year



Members who use our transparency tool before receiving services pay, on average, 36% less than non-users*

Service Categories - Savings

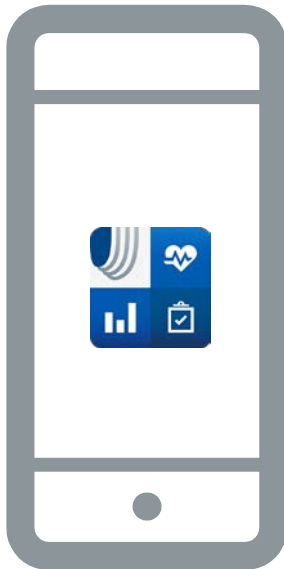
Lab	51.5%
Pathology	47.4%
Radiology	45.5%
Echocardiology	45.2%
Sleep	43.6%
Surgery	34.4%

*UnitedHealthcare Internal Claims Analysis, 2016.

All examples are for illustrative purposes only and do not reflect a guarantee of savings or costs which are dependent upon the member's benefit plan and the services provided.

Now your employees can get their health plan information on the go.

With the UnitedHealthcare Health4Me[®] app, employees can access their medical benefits and coverage information from a mobile device anywhere, anytime.



Manage and pay claims.

Estimate and compare procedure costs.

Find care and directions.

View and share health plan ID card.

Search pharmacies, drug pricing and mail orders.

1.2

Million Users*
visiting over
7 million times.

Provider search



ENGLISH | ESPAÑOL

UnitedHealthcare


FIND CARE & COSTS HEALTH CHECKLIST SAVED PROVIDERS


What can we help you find near 83406 ?


[CHANGE LOCATION](#)


Doctor Name or Specialty, Facility Name, Clinic Name, Medical Group Name


FIND HEALTH CARE BY CATEGORY

- 

People
Doctors and other professionals by specialty
- 

Places
Hospitals, clinics, labs, imaging centers
- 

Tests and Imaging
Lab tests, screenings, X-rays, scans
- 

Services and Treatments
Office visits, tests, treatments, surgeries
- 

Care by Condition
Find care for common concerns

Provider search enhancements



Integrated, personalized
cost estimates

healthgrades[®]
consumer ratings

Cost
banding
search
presentation

Care
paths
with out
of pocket
costs

ABOUT ME SERVICES AND COSTS ALL LOCATIONS PATIENT REVIEWS

SERVICES Explanation of Costs

Service or Procedure Name

	OFFICE VISITS (12)	PREVENTIVE SERVICES (18)	ILLNESSES & CONDITIONS (44)	
Services & Procedures	Average Cost Near 20201	Estimated Physician Cost	Insurance Pays	Estimated Out-of-Pocket Cost
Office Visit, Primary Doctor, Established Patient, Moderate Complexity	\$43 - \$62	\$62 <small>Meets Average Cost</small>	\$53	\$9 <small>FULL COST SUMMARY</small>
Office Visit, Primary Doctor, Established Patient, Moderate to High Complexity	\$65 - \$92	\$93 <small>Above Average Cost</small>	\$79	\$14 <small>FULL COST SUMMARY</small>
Office Visit, Primary Doctor, New Patient, High Complexity	\$129 - \$198	\$180 <small>Meets Average Cost</small>	\$153	\$27 <small>FULL COST SUMMARY</small>

Overview for **Ear Infection, Acute** START OVER

WHAT IS THIS WHAT DO I NEED TO KNOW MY NEXT STEPS

Estimated Total Cost \$136 <small>Above Average Cost</small>	Insurance Pays \$116	Estimated Out-of-Pocket Cost \$20
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\$136

BELOW AVERAGE AVERAGE COST ABOVE AVERAGE

There is 1 step for this service or treatment

AVERAGE DURATION: 1 DAY

1 Office Visit	Nassel, Mervat, MD Allergy and Immunology, Pediatrics, Pediatric Allergy Immunology +1 212-326-0350	\$136 <small>Above Average Cost</small>	\$20	MORE INFO
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Patient reviews and cost information



Geographic average costs for primary care providers and specialists

UnitedHealthcare FIND CARE & COSTS HEALTH CHECKLIST SAVED PROVIDERS

ENGLISH | ESPAÑOL

Results for **Primary Care Physician (PCP)**
Office visit - Established Patient - Moderate Complexity | Average cost in your area \$75 - \$106 [START OVER](#)

✓ **173 In-Network Doctors** Found Near 83406 HIGHEST PATIENT RATING

Refine Results *See important notice about participating providers below

LOCATION [CHANGE LOCATION](#)

ZIP CODE **83406**

WITHIN

PREFERRED PROVIDERS UnitedHealth Premium® Tier 1 (25)

PATIENT REVIEWS

- ★★★★★ (5)
- ★★★★ & higher (11)
- ★★★ & higher (13)
- ★★ & higher (13)
- ★ & higher (15)
- All (173)

Abcd, Shelly A., MD
Cardiovascular Disease, Internal Medicine, Cardiology
★★★★★ 1 Review
123 Any Street
Abc Town, D 83404
208-785-4100
1.2 Miles Away
See physician ID number and additional locations
+ Accepting New Patients
TIER 1 UnitedHealth Premium® Tier 1
Office visit - Established Patient - Moderate Complexity
Meets Average Cost [VIEW ALL SERVICES & COSTS](#)

Abcd, Gabriel S., MD
Internal Medicine, Pediatrics
★★★★★ 6 Reviews
123 Any Street
Abc Town, D 83404
208-523-3060
1.4 Miles Away
See physician ID number and additional locations
+ Accepting New Patients
TIER 1 UnitedHealth Premium® Tier 1
Office visit - Established Patient - Moderate Complexity
Below Average Cost [VIEW ALL SERVICES & COSTS](#)

healthgrades
consumer ratings

Cost banding (below, above, or meets average cost) in main search results

Patient reviews



ABOUT ME SERVICES AND COSTS ALL LOCATIONS **PATIENT REVIEWS**

9 Reviews

4.0 The likelihood you'd recommend this doctor to friends and family
★★★★☆ 9 Reviews

[TAKE THE SURVEY](#)

Provider Experience		Office & Staff Experience	
Your level of trust in the provider's decisions	★★★★☆ 9 Reviews	Ease of scheduling urgent appointments	★★★★★ 8 Reviews
How well the provider explains medical conditions	★★★★☆ 9 Reviews	Office environment, cleanliness, comfort, etc.	★★★★☆ 9 Reviews
How well provider listens and answers questions	★★★★☆ 9 Reviews	Staff friendliness and courteousness	★★★★☆ 9 Reviews
Spends appropriate amount of time with patients	★★★★☆ 9 Reviews	Total wait time (waiting & exam rooms)	10 – 15 minutes 7 Reviews

powered by
healthgrades Physician reviews are brought to you by Healthgrades. [Learn More](#)

Option to submit a survey on providers

Care paths



OVERVIEW SERVICES AND COSTS LOCATIONS PATIENT REVIEWS

75 SERVICES OFFICE LOCATION: 575 N Clyde Morris Blvd Daytona Beach, FL 32114 EXPLANATION OF COSTS

Service or Procedure Name

Can't find the service or treatment you're looking for? View the Health Care Cost Estimator to find more services and treatments for this doctor and estimate your out-of-pocket costs for receiving care.

OFFICE VISITS (10) PREVENTIVE SERVICES (16) ILLNESSES & CONDITIONS (47)

Services and Procedures	Average Cost Near 32117	Estimated Physician Cost	Insurance Pays	Estimated Out-of-Pocket Cost
Office Visit - Primary Doctor - Established Patient - High Complexity	\$111 - \$153	\$111 Meets Average Cost	\$0	\$111
Office Visit - Primary Doctor - Established Patient - Low Complexity	\$33 - \$45	\$33 Meets Average Cost	\$0	\$33
Office Visit - Primary Doctor - Established Patient - Minimal Complexity	\$17 - \$23	\$16 Below Average Cost	\$0	\$16
Office Visit - Primary Doctor - Established Patient - Moderate Complexity	\$51 - \$70	\$54 Meets Average Cost	\$0	\$54

Care paths specific to the searched provider

Member specific out-of-pocket cost

Additional cost details

Overview for Ear Infection, Acute

WHAT IS THIS WHAT DO I NEED TO KNOW MY NEXT STEPS START OVER

Estimated Total Cost \$62 Below Average Cost	Insurance Pays \$42	Estimated Out-of-Pocket Cost \$20
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\$62

BELOW AVERAGE | AVERAGE COST | ABOVE AVERAGE

There is 1 step for this service or treatment

AVERAGE DURATION: 1 DAY

1 Office Visit	David, Romeo C, MD Family Practice +1 415-824-6400	Estimated Total Cost \$62 Below Average Cost	Estimated Out-of-Pocket Cost \$20
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MORE INFO

Payment Overview

Explanation of Costs

Estimated Physician Cost	\$62
Insurance Pays	\$42
Estimated Out-of-Pocket Cost	\$20
Applied to Deductible	\$0
Copay	\$20
Coininsurance	\$0
Not Covered	\$0

\$62
ESTIMATED PHYSICIAN COST

Save providers




ENGLISH | ESPAÑOL

UnitedHealthcare FIND CARE & COSTS HEALTH CHECKLIST **SAVED**

Saved Providers


Only in-network physicians, facilities and medical groups are shown. SORT BY **DISTANCE** ▾

PEDIATRICS EDIT




Abcd, Shelly A., MD
123 Any Street
Abc Town, D 83404
208-522-4600
1.1 Miles Away

GENERAL HOSPITAL EDIT




Any Hospital
123 Any Street
Abc Town, D 83404
208-557-2700
1.1 Miles Away

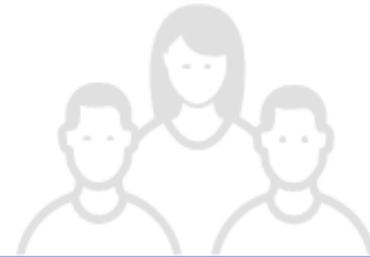
CARDIOVASCULAR DISEASE, INTERNAL MEDICINE, CARDI... EDIT



Abcd, Gabriel S., MD
123 Any Street
Abc Town, D 83404
208-785-4100
1.2 Miles Away

 PRINT

Helping employees make informed health decisions.



Accurate information when needed.

- Contracted provider rates.
- Personalized estimates including impact on out-of-pocket costs.



Designed to be simple and efficient.

- No need for separate tools.
- Information is personalized to reflect employee-specific search criteria and benefit plan information.



Combines provider search and pricing.

- Learn about and compare providers before scheduling a visit.
- Make more informed decisions, leading to higher-quality, more cost-efficient care.